COVID Increased Disability, but It Also Showed How to Make Society More Accessible

Thursday, April 6, 2023

Michele Ballard Miller was quoted in *Speech Technology Magazine* discussing how the COVID-19 pandemic has potentially caused a significant increase in the number of people with disabilities, including long COVID, which will have ramifications for society and businesses. "There are more people with disabilities working now than before COVID because employers are now giving employees the ability to work from home and to have more control of their schedules," says Michele. She believes that with the tight job market, most employers understand they need to be more flexible if they want to recruit the best talent.

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